



Dear IGM Recreational and Preschool Families,

While we have no definitive timetable on our reopening, we plan to start implementing phase 1 on June 15th. Upon being allowed to reopen we have chosen to take a very conservative approach and structure our plans based on safety and staying open.

Once we have the dates set for preschool and recreational classes to begin, we will open up registration for those classes. We want to make sure everyone knows that if any family feels uncomfortable returning, it is totally acceptable. Please let our office know.

We are implementing the recreational and preschool classes into the 2nd phase of the plan. We are starting with the competitive teams and older kids because we feel having them to try the new systems first will be easier. We hope that after two weeks, we can open up the modified recreational and preschool programs we have in place.

Priority enrollment will be given to those that were enrolled in the spring session and those monthly customers still paying. Customers will be charged after they attend class and any existing credits will be used first. Once credits are used we will bill class by class until we are offering our full schedule again.

During this 2nd phase the class ratios will be smaller, fewer classes will be offered with extra time between classes to allow one class to clear out before the next group arrives. Not more than 1 person can accompany each athlete into the building. All children under 5 are required to be accompanied by an adult. We are working on integrating a secure live-stream option for our families. Make up classes will not be allowed in phase 2 in order to keep the social groups consistent. All handouts will be electronically delivered and we ask that there be no loitering in the lobby after class.

This return plan is very reliant on all our families respecting the new policies. We all want to go back to some normalcy, but for now please know we are trying to provide the best practices possible.

This will be new for all of us so patience with our staff is greatly appreciated as well. They are amazing and doing everything they can to make this work.

Irina Kim
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